

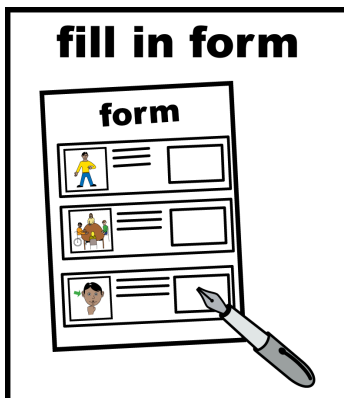


WHEELIEQUEER

Easy Read Services Guide

This guide explains the support and training we provide.

Disability Benefits Support



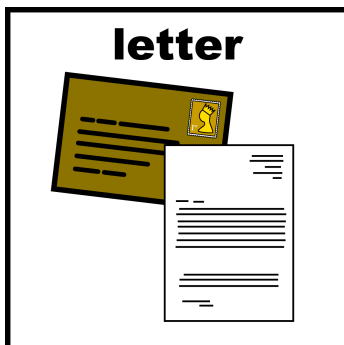
fill in form

form

Benefit Forms

We help with benefit forms. We can:

- explain the questions
- help you write answers
- help you understand letters



letter

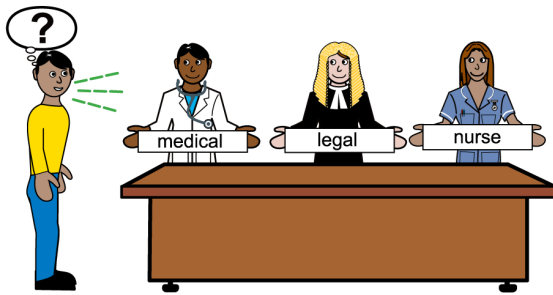
Letters

We help understand letters the government sends. We can explain:

- what the letter says
- what you need to do next



panel of judges



Sometimes people appeal a decision.

This is called a **tribunal**.

We can help you get ready.

assessment



Assessment

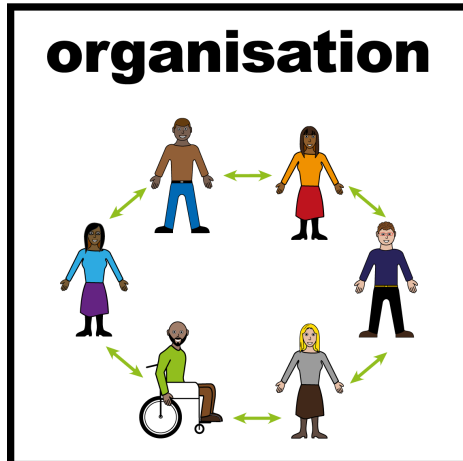
You may be asked questions by:

- phone
- a video
- in person

We can help you prepare.



Training and Workshops



We give training to groups of people.

This might be organisations and businesses.



We provide **Deaf awareness training**.

We talk about:

- communication
- Access
- Inclusion



We teach others about **LGBTQ+ people**.

This is it to help:

- understand different people
- be kind and respectful
- make everyone feel welcome



We help groups make things easier for disabled people. This is called **accessibility**.

This includes making changes to:

- entering buildings
- information
- taking part equally